

This is a summary of the main differences between StarTrack T&Cs (October 2017) and StarTrack T&Cs (February 2019)

Clause no.	Reason for change(s)	New clause
3.4	To provide that our exclusion of liability in this clause applies to the maximum extent permitted by law.	<i>3.4 We are not a common carrier. Subject to any laws which cannot be excluded by agreement, we do not accept liability as a common carrier and may refuse to transport any particular Goods for any person or Goods which are IATA restricted articles.</i>
8.2	Introduction of a cheque handling fee to our account-related fees and charges, together with minor drafting changes to the existing provisions in this clause.	<p><i>8.2 You must pay:</i></p> <p><i>(a) by the date for payment on the tax invoice or statement, all Charges, and if any Charges are not paid by the date for payment, you must also pay an administration fee of \$5.00 for each invoice period that an amount remains due and payable, plus the following late payment charges:</i></p> <p><i>(i) for accounts with credit terms of 14 days or less, pay (for each period between invoices) a fee of 0.2% of the Charges that are due and payable and not paid by the date for payment; or</i></p> <p><i>(ii) for accounts with credit terms of more than 14 days, pay (for each period between invoices) a fee of 1.5% of the Charges that are due and payable and not paid by the required date for payment; and</i></p> <p><i>(b) a cheque handling flat fee of \$100.00, payable once in a twelve-month period, where you make any payment to us during the year by cheque.</i></p>
8.10	Change to how we apply the Unmanifested Fee, from per consignment to per article. Also, to specify of the amount of the fee (being \$10.00, formerly \$11.30) that applies where we do not receive a manifest.	<i>8.10 You agree that we may charge you a fee of \$10.00 per article (Unmanifested Fee) if, at the time of pick-up, we do not receive evidence of a successful data transmission, using Paperless Despatch, of details of the Goods we have collected.</i>
11.3	Change to the website link to reflect current website URL.	<i>11.3 You may opt out of Transit Warranty cover, or arrange a different amount as Maximum Cover, by providing notice to us in a transit warranty registration form (available from https://startrack.com.au), or as otherwise agreed by us in writing.</i>